

**WMO OMM**

World Meteorological Organization
Organisation météorologique mondiale
Organización Meteorológica Mundial
Всемирная метеорологическая организация
المنظمة العالمية للأرصاد الجوية
世界气象组织

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7 May 2020

Subject: Outcomes of the WMO Survey on Urban-focused Service Provision Activities

Dear Sir/Madam,

As you may recall, the Eighteenth Session of the World Meteorological Congress (Cg-18) (Geneva, 2019) invited Members to advance the implementation of the integrated urban services, share lessons learned, and support WMO urban-related activities. Similarly, Cg-17 (Geneva, 2015) had requested Members to make a tangible positive impact on the urban environment by providing forecasts and integrated services, tailored and targeted to the wide-ranging needs of urban authorities and populations. This was as a result of the recognition by Congress of the urgent need that exists to enhance the resilience of cities and their inhabitants in withstanding environmental hazards, and to factor weather, climate, water and related environmental aspects into city planning, infrastructure design, transportation, power supply, water supply, food safety, disaster risk reduction, climate change adaptation and mitigation, and the health of citizens.

I am now pleased to inform you that, in line with the decisions of Congress a survey of all WMO Members was carried out in order to establish the extent to which they had developed their respective services for urban areas, as a necessary step for WMO to acquire the information that would shape future activities in implementing the urban service delivery by Members. Specifically, the Survey sought to:

- Obtain information on the existing and planned urban services of the National Meteorological and Hydrological Services (NMHSs);
- Use the information to enable WMO to establish a baseline of the current status of service provision for urban areas;
- Help develop metrics that would enable follow-up and enhancement of the provision of meteorological, climatological, hydrological and environmental services in urban environments;
- Provide information for developing the WMO cross-cutting urban focus; and
- Assist in formulating the guidance materials on urban services.

It may be noted that the outcomes of the survey have already been used in the production of the *Guidance on Integrated Urban Hydrometeorological, Climate and Environment Services, Volume II: Demonstration Cities*, endorsed by the Congress and approved by [Decision 2 \(EC-71\)](#) - Good Practices for Implementation of Integrated Urban Services (*Executive Council: Abridged Final Report of the Seventy-first Session*, (WMO-No. 1237)).

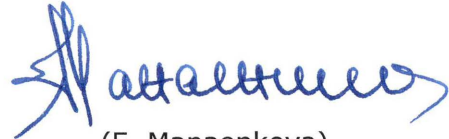
To: Permanent Representatives (or Directors of Meteorological or Hydrometeorological Services) of Members of WMO

cc: Hydrological Advisers to Permanent Representatives

The report of the Survey titled, "Outcomes of the WMO Survey on Urban-focused Service Provision Activities" has been finalized and is now available in Arabic, English, French, Russian and Spanish, and may be accessed by clicking [here](#). It has revealed many important details on the status of urban service implementation, and carries summaries of examples of national urban service delivery programmes that have been implemented by Members.

I take this opportunity to thank all the Members who responded to the survey and I wish to assure them that WMO will put the results of the survey to good use in determining the best strategies to take in order to advance urban service delivery.

Yours faithfully,



(E. Manaenkova)
for the Secretary-General