



Our ref.: SG/2016 Stakeholder's Survey

GENEVA, 1 August 2016

Subject: Outcome of the on-line WMO Stakeholder's Survey

Dear Sir/Madam,

I would like to thank all of you for the excellent high level of responses to the online Survey of WMO Stakeholders, which was recently conducted. The high level of responses testified the importance you attached to the need to improve the activities of the Organization.

You will recall that in launching the Survey I stated that my objective was to get an overview of WMO's overall condition and to determine what its strengths and weaknesses are and the threats it faces that may influence its ability to pursue existing opportunities to improve services to Members and partners. The results of the Survey will be used as a basis for further improvements to enable the Organization to provide better services to its Members and partners by enhancing the efficiency, effectiveness and relevance of the Organization.

I am confident that the volume and quality of your responses, in terms of the ratings you applied to the various elements of WMO activities and of the many constructive comments that you submitted, will be of immense help in assessing the overall health of WMO at this time and in planning to make it a more effective Organization. Besides this Survey we have also conducted a staff satisfaction survey, which together with this Survey will give us guidance on how to improve the operations of the Secretariat.

For my part, I must now reward the great efforts that you made to respond to the Survey by giving very careful consideration to all of your responses and by using the information gleaned from them to focus on those aspects of our activities which the Survey revealed as being in need of more attention.

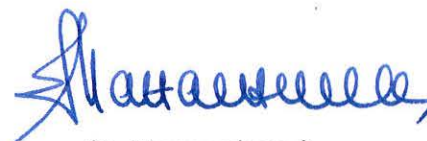
I am happy to report that the Survey showed WMO in a generally positive light but there were, of course, some aspects of the Organization and its activities that need to be worked on in order to make WMO more effective and to achieve greater benefit for our Member States and Territories and their citizens. One of the issues that emerged from the Survey, was the complexity of organizational structures (and substructures) and the need for them to be re-examined in order to find more efficient ways of achieving our objectives and to facilitate greater engagement and communication with the WMO Members and partners.

To: Permanent Representatives (or Directors of Meteorological or Hydrometeorological Services) of Members of WMO (PR-6915)

cc: Hydrological Advisers to Permanent Representatives

I wish to extend, once again, my sincere gratitude to all of you who responded to the Survey, and I affirm my commitment to act on the issues you raised in your responses. I am confident that, together, we will transform WMO from a good United Nations agency to an excellent one.

Yours faithfully,

A handwritten signature in blue ink, appearing to read 'E. Manaenkova', with a stylized initial 'E'.

(E. Manaenkova)  
for the Secretary-General