

**WMO OMM**

World Meteorological Organization
Organisation météorologique mondiale
Organización Meteorológica Mundial
Всемирная метеорологическая организация
المنظمة العالمية للأرصاد الجوية
世界气象组织

Secrétariat

7 bis, avenue de la Paix – Case postale 2300
CH 1211 Genève 2 – Suisse
Tél.: +41 (0) 22 730 81 11
Fax: +41 (0) 22 730 81 81
wmo@wmo.int – public.wmo.int

Our ref.: 09215/2018/WDS/SDD/USS

15 October 2018

Subject: Urban Service Online Survey

Action required: To complete and submit the online survey before **2 November 2018**

Dear Sir/Madam,

Urbanization is rapidly becoming the dominant feature of population dynamics exerting a large influence on sustainable urban development. Considering this and related expectations of increases in weather, climate, hydrological and other environmental extremes, an urgent need exists to enhance the resilience of cities and their inhabitants in withstanding environmental hazards, and to factor these extremes to city planning, power and water supply, disaster risk reduction, climate change adaptation and mitigation, and the health of citizens. To this end, the WMO Congress at its seventeenth Session (Cg-17) held in 2015, adopted Resolution 68 (Cg-17) – Establishing a WMO Cross-Cutting Urban Focus to address urban issues in a holistic manner. A group of experts across the technical commission was collected to develop a Guide for integrated urban services. The methodologies for the development of the integrated urban services outlined in the Guide were approved by the Seventieth Session of the WMO Executive Council. As NMHSSs are expected to play an important role in the provision of effective delivery of user-targeted meteorological, hydrological and other related services in urban areas, it is important that your service familiarizes itself with the Guide and provides a feedback on currently implemented, or planned to be established functional urban services, as well as share information on best practices through a survey. To ensure the harmonized responses, the glossary of the related terms is provided with the survey.

The following links, in six languages, provide access to the WMO Urban Survey on the online SurveyMonkey platform.

Arabic: https://www.wmo.int/sdd_urban_ar
English: https://www.wmo.int/sdd_urban_en
French: https://www.wmo.int/sdd_urban_fr
Russian: https://www.wmo.int/sdd_urban_ru
Spanish: https://www.wmo.int/sdd_urban_es

Members are kindly requested to fill in the above-mentioned Survey (in your preferred language) before **2 November 2018**. Should you have any question regarding this survey, Mr Samuel Muchemi of the Service Delivery Division (SDD) of the Weather and Disaster Risk Reduction Service Department (WDS), can be contacted directly (smuchemi@wmo.int), copy to Ms Catherine Bezzola (cbezzola@wmo.int).

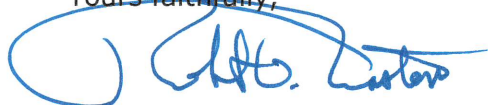
To: Permanent Representatives (or Directors of Meteorological or Hydrometeorological Services) of Members of WMO


cc: Hydrological Advisers to Permanent Representatives

The survey will provide important knowledge and information to relevant WMO Programmes on your urban activities and required assistance for developing the WMO urban service focus. It will furthermore provide relevant information for the finalization of the Guide on the integrated urban services and the development of the WMO Guidelines for an integrated operational platform to support urban service delivery needs, as requested by EC-69. It will also assist in forming contacts between Members for developing urban services and offer the possibility to volunteer, or request for assistance. In addition, as WMO is considering a future focus on services for the specific needs of urban areas in 2020-23, through this survey, we will collect baseline information on the current status of this service provision to help us develop relevant metrics.

I would like to express my appreciation for the continued support in promoting the Programmes and activities of WMO.

Yours faithfully,

A handwritten signature in blue ink, appearing to read 'P. Taalas', with a large circular flourish to the left.

 (P. Taalas)
Secretary-General