## WMO OMM



World Meteorological Organization
Organisation météorologique mondiale
Organización Meteorológica Mundial
Всемирная метеорологическая организация

| 出述表表 | 日本記述 | 日本記述

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Our ref.: 7875-2016/DRA/ROE/WDS/SSD/SHWS-SD-SEE GENEVA, 3 August 2016

Annex: 1

Subject: Promotion of the Albanian Strategy for Service Development of NMHS

Tirana, Albania, 17 October 2016

Regional Stakeholders Workshop to Implement the World Meteorological Organization Strategy for Service Delivery for National Meteorological and Hydrological Services in South-East Europe, Tirana, Albania, 18-21 October

2016

Action required: Nominate two participants per country for subject events (a senior NMHS

manager and a representative of the end-user's sector)

Dear Sir/Madam,

On behalf of the co-sponsors the World Meteorological Organization (WMO) and the World Bank Group (WBG)/the Global Facility for Disaster Reduction and Recovery (GFDRR), it is my pleasure to invite you to the Promotion of the Albanian Strategy for Service Development of the National Meteorological and Hydrological Services (NMHS), which, at the kind invitation of the Government of Albania, will be held in Tirana, Albania, on 17 October 2016, back-to-back to the Regional Stakeholders Workshop to implement the WMO Strategy for Service Delivery for NMHSs in South-East Europe, planned for 18 to 21 October 2016.

WMO Strategy for Service Delivery (WMO-No. 1129) is published and serves as a guide to the NMHSs in the development and improvement of their capabilities to serve the user communities including the public. In the course of the implementation of the Strategy the Public Weather Services (PWS) Programme has performed a number of in-country training workshops for the staff of NMHSs. In order to introduce the Strategy and its Implementation to a wider number of Members in South East Europe, a Regional Stakeholder's Workshop is being planned in cooperation with the WMO Regional Office for Europe and WBG/GFDRR, with selected participants from Albania, Bosnia & Herzegovina, Bulgaria, Croatia, Kosovo (as per UNSCR 1244/99), Republic of Moldova, Montenegro, Romania, Serbia, Slovenia and The former Yugoslav Republic of Macedonia.

To: Permanent Representatives of Members of Regional Association VI (Albania, Bosnia & Herzegovina, Bulgaria, Croatia, Kosovo (as per UNSCR 1244/99), Republic of Moldova, Montenegro, Romania, Serbia and Slovenia, The former Yugoslav Republic of Macedonia)

cc: Hydrological Advisers to the Permanent Representatives of the above listed RA VI Members

Mr Francis Ghesquiere, Manager, Global Facility for Disaster Reduction and Recovery World Bank Group

The Workshop will allow the staff from those NMHSs to conduct a self-assessment and determine the current level of their service delivery. The subsequent step would then be to decide about the higher level of service delivery the NMHS would like to aim, with due consideration of required financial resources to fulfill that ambition. The end result will be an Action Plan prepared with the help of the WMO team to guide the development of Service Delivery.

I am pleased to inform you that these events will be co-sponsored by WMO (PWS, the Regional Programme and the Global Framework for Climate Services) and WBG/GFDRR. This partnership will enable us to fully cover the costs of a limited number of participants (two per beneficiary: a senior NMHS manager and a representative of the enduser's sector). Such financial assistance may be provided upon request using the participant application/registration form, as indicated in Annex.

For logistical purposes, I would be grateful if you could kindly confirm your participation by email at your earliest convenience, preferably not later than **5 September 2016**, to:

Ms Natalia Berghi Programme Officer Regional Office for Europe World Meteorological Organization, Email: nberghi@wmo.int

I look forward to hearing from you soon.

Yours faithfully,

(E. Manaenkova) for the Secretary-General

## 7875-2016/DRA/ROE/WDS/SSD/SHWS-SD-SEE

## Promotion of the Albanian Strategy for Development of NMHS 17 October 2016

back-to-back to

Regional Stakeholders Workshop to Implement the World Meteorological Organization Strategy for Service Delivery for National Meteorological and Hydrological Services in South-east Europe 18-21 October 2016

Tirana, Albania

## PARTICIPANT APPLICATION / REGISTRATION FORM

(PLEASE FILL IN ONE FORM PER PARTICIPANT)

1.	Title:	(a) Prof.	(b) Dr	(c) Mr	(e) Ms		
1.	Family Name:			Y			
2.	Other names:	2					
3.	Sex:	(a) Male (b) Female					
4.	Full Address:						
	Tel No.: (office) Fax No.:						
	E-mail:						
5.	Please complete if financial assistance is required:						
	Support required	d:		YES	NO		
	(i) Travel:						
	(ii) DSA:						

This Form is to be completed and returned via facsimile to the WMO Secretariat at: +41 22 730 8128, with a scanned copy to: Ms Natalia Berghi (NBerghi@wmo.int) as soon as possible, but preferably not later than 5 September 2016.